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January 27, 2012

Marlene H. Dortch Secretary Federal Communications Commission 445 12th Street, SW Washington, DC 20554

Re: Ex Parte Communication in WC Docket 11-42

Dear Ms. Dortch:

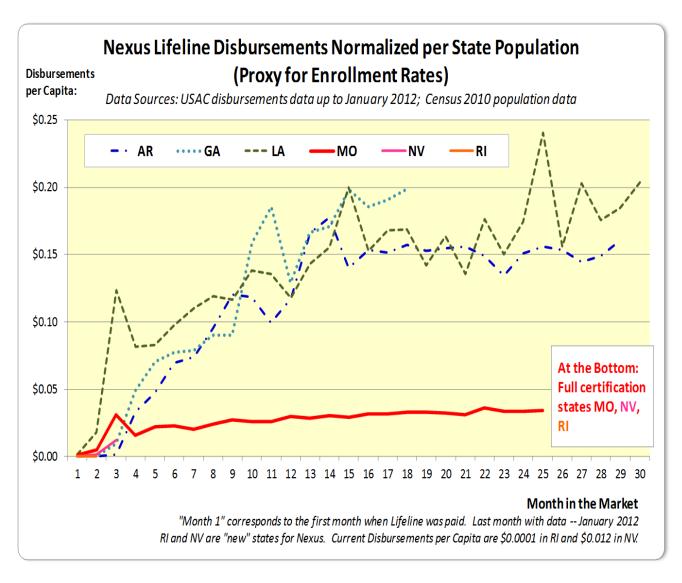
The undersigned counsel for Nexus Communications, Inc. ("Nexus") was contacted by Angela Kronenberg, Wireline Legal Advisor to Commissioner Clyburn, and was requested to provide information regarding the approximate overall percentage of Low Income subscribers surveyed during the course of the annual verification process and the impact of "full certification" on subscribership in the Low Income program. In response to this request, undersigned counsel for Nexus sent via electronic mail correspondence to Ms. Kronenberg Jan. 26, 2012, pursuant to the exemption from Sunshine prohibition on ex parte presentations found at 47 C.F.R. §§ 1.203(a)(1), 1.1204(10), the text below.

"To follow up on the data you requested on annual verification, Nexus did a quick analysis of states that require ETCs to report survey results to the FCC or otherwise follow the FCC's procedures. For 2010 (the most recent year with complete data available), about 2.49% of all subscribers were surveyed in these states.

| | Year 2010 | | | | |
|---|----------------------|-------------|-------------|--------------|------------|
| Subs. Surveyed in Relevant States, All ETCs* | 61,370 | ** | | | |
| Total Number of Low Income Subscribers in Relevant States, All ETCs | 2,462,356 | *** | | | |
| Percentage of Subs. Surveyed in Relevant States | 2.49% | | | | |
| | | | | | |
| *Relevant States = Federal Default States + States Following FCC Proce | dures + States With | n Own Pro | cedures Bu | t ETCs Rep | ort to FCC |
| (i.e., American Samoa, DE, HI, IA, IN, LA, N. Mariana Islands, ND, NH, SI | D, AR, NC, NY, AL, A | Z, PA, WV |) | | |
| **Data from Jan. 10, 2012 letter from Karen Majcher, VP High Cost, Low | Income Division, I | JSAC, to Sl | naron Gille | tt, Chief, V | VCB |
| see attached. | | | | | |
| ***Data from Jan. 23, 2012 letter from Karen Majcher, VP High Cost, Lo | w Income Division, | USAC, to S | Sharon Gill | ett, Chief, | WCB |
| see attached. | | | | | |

Although this percentage may appear to be low, the FCC's own formula itself leads to relatively small sample sizes in states that use that formula. The formula is explained in a document available here: http://www.usac.org/_res/documents/li/pdf/appendix-J-statistically-valid-sample.pdf. The formula results in sample sizes that plateau quickly, but it does have automatic increases in an ETC's sample size if the prior year's results for that ETC were poor. Obviously, a change to 100% verification for a carrier like Nexus would be a huge change in its operations and burdensome for both Nexus and more importantly its Lifeline subscribers. It's possible ETCs might have better luck with annual verification if they were permitted to record a verbal affirmation from the customer that he or she still receives qualifying benefits or receive a text message affirming the same, which is something that Cricket has also proposed. If we cannot avoid 100% annual verification, introducing these methods may be a possible compromise solution.

With respect to full certification at the time of sign up, below is a chart showing trends in Nexus' enrollments in some of the states in which it operates that require full certification (Missouri, Nevada and Rhode Island), compared to other states that do not require full certification (Arkansas, Georgia and Louisiana). The trend in Missouri is clear: enrollment quickly levels off and stays low. Nexus has only recently entered the market in Nevada and Rhode Island, so this particular chart isn't as helpful for those states.



I hope you find this information helpful, and would be happy to further assist you in any way that I can."

The two documents that were attached to this correspondence are also attached to this notice.

Respectfully submitted,

Danielle Frappier

Counsel to Nexus Communications, Inc.

cc (via email): Zachary Katz

Lisa Hone Christine Kurth Angela Kronenberg Sharon Gillett

Carol Mattey
Trent Harkrader
Kimberly Scardino



Via Electronic Mail

January 10, 2012

Sharon Gillett Chief, Wireline Competition Bureau Federal Communications Commission 445 12th Street, SW Washington, DC 20554

Re: Low Income Verification Results (WC Docket Nos. 11-42, 03-109; CC Docket No. 96-45)

Dear Ms. Gillett:

On April 29, 2004, the Federal Communication Commission (Commission) released an order on Lifeline and Link Up, which added new verification and certification requirements for eligible telecommunications carriers (ETCs). The verification rules require ETCs in states that do not mandate state Lifeline and Link Up support (federal default states) to verify a statistically valid sample of their Lifeline customers each year and submit the results to USAC. In addition, ETCs serving in states with state-mandated Low Income programs (non-federal default states) must document compliance with the states' Lifeline and Link Up verification procedures. Although they are not required to do so by the Commission's rules, several non-federal default states also require companies to submit their verification results to USAC.

Companies are required to use the OMB-Approved *Annual Lifeline Certification and Verification Letter* (Form number 3060-0819) to submit their certifications and verification results to USAC by August 31st of each year. Prior to 2008, companies were required first to submit an initial response indicating how many customers were eligible, how many were ineligible and how many had not yet responded. Companies then filed a follow-up response indicating how many of the consumers who did not initially respond to the survey subsequently provided proof of eligibility. Beginning in 2008, the sample letter no longer required ETCs to report those subscribers who indicated that they were no longer eligible separately from those that did not respond to the verification survey. Between 2008 and 2010, companies reported nonresponsive customers as "ineligible."

¹

¹ In the Matter of Lifeline and Link Up, WC Docket No. 03-109, *Report and Order and Further Notice of Proposed Rulemaking*, 19 FCC Rcd 8302 (2004) (2004 Lifeline and Link Up Order).

² 47 C.F.R. § 54.410(c). The federal default states are American Samoa, Delaware, Hawaii, Indiana, Iowa, Louisiana, New Hampshire, North Dakota, the Northern Marianas Islands, and South Dakota.

³2004 Lifeline and Link Up Order at para. 34.

⁴ Alabama, Arizona, Arkansas, New York, North Carolina, Pennsylvania, and West Virginia require ETCs to file verification results with USAC.

⁵ Starting in Funding Year 2011, carriers separately reported the number of consumers found to be ineligible and consumers who failed to respond to the carrier's verification survey. See

Sharon Gillett Wireline Competition Bureau January 10, 2012

USAC collects and compiles the verification results submitted by ETCs. USAC maintains a database to track each sample letter that was received from an ETC, the date it was received, whether it was a verification or certification, and if it was signed by an officer. If the sample letter is a verification, USAC records the number of customers surveyed, the number of customers deemed eligible, the number of customers found to be ineligible, and if applicable, the number of customers that did not respond. USAC sends the results to the Chief of the Commission's Telecommunications Access Policy Division annually.

Results

Attachment 1 includes the verification results submitted by ETCs between 2007 and 2010. Attachment 1 includes results submitted by in federal default states and ETCs in non-federal default states that require ETCs to submit verification results to USAC.

The results are summarized below.

| Year | Subscribers Surveyed | Number Found Ineligible (Excludes Non- responders) | Percent Found Ineligible (Excludes Non- responders) ⁶ | No Response to Survey | Percent No Response to Survey | Number Deemed Ineligible (Includes Non- Responders) | Percent Deemed Ineligible (Includes Non- Responders) |
|------|-------------------------|---|--|--------------------------|-------------------------------------|---|--|
| 2007 | 203,057 | 23,360 | 12% | 19,572 | 10% | N/A | N/A |
| 2008 | 86,343 | N/A | N/A | N/A | N/A | 29,986 | 35% |
| 2009 | 336,079 | N/A | N/A | N/A | N/A | 52,776 | 16% |
| 2010 | 61,370 | N/A | N/A | N/A | N/A | 15,103 | 25% |

Please do not hesitate to contact me with any questions.

Sincerely,

//s//

Karen Majcher

Vice President High Cost and Low Income Division

Attachment

http://www.usac.org/_res/documents/li/pdf/Annual-Lifeline-Certification-Verification-letter-for-OMB-and-USAC.pdf.

⁶ The number and percentage of subscribers reported ineligible in 2007 are lower than in later years because carriers were instructed to exclude those who did not respond to the verification survey from the category of ineligible subscribers. Beginning in 2008, the Commission required carriers to report any non-responsive subscribers as ineligible.

GRAND TOTALS

761

625

82.13%

Low Income Verification Results (WC Docket Nos. 11-42, 03-109; CC Docket No. 96-45) - 2007 **Total ETCs** Number Percent Deemed Ineligible **Number of** Percent **Subscribers** No Response Percent No (excludes subscribers **STATE Submitting** Found **To Survey ETCs in 1Q2007 Submitting** Surveyed Response Results Ineligible who failed to respond) **FEDERAL DEFAULT STATES** 154 American Samoa 3 3 100.00% 0 2% 0% 250 162 **Delaware** 2 50.00% 4 2% 65% Hawaii 3 3 100.00% 296 54 11 18% 4% 248 244 98.39% 9,492 1,646 1,219 17% 13% Iowa 52 52 100.00% 2,669 991 1,065 37% 40% Indiana 33 32 96.97% 2,141 673 175 31% 8% Louisiana 13 13 100.00% 483 108 212 22% 44% **New Hampshire North Dakota** 42 40 95.24% 2,795 342 574 12% 21% Northern Mariana Islands 2 2 947 0 0 0% 0% 100.00% 49 46 472 447 26% 25% South Dakota 93.88% 1,823 **TOTALS** 447 436 97.54% 21,050 4.293 3.865 20% 18% STATE MANDATES ETCs TO FOLLOW FEDERAL VERIFICATION PROCEDURES 31 87.10% 5,650 1,608 296 28% **Arkansas** 27 5% **New York** 55 45 81.82% 4,208 624 585 15% 14% 29 10,534 **North Carolina** 13 44.83% 940 600 9% 6% **TOTALS** 115 85 73.91% 20,392 3,172 1,481 16% 7% STATE MANDATES THEIR OWN VERIFICATION PROCEDURES AND REQUIRES ETCs TO SUBMIT RESULTS TO USAC 15 35.71% 1,393 30% Alabama 4.618 454 10% Arizona 22 17 77.27% 1,313 619 525 47% 40% 31 8 25.81% 11,482 1,253 1,788 11% 16% Kentucky 41 31 75.61% 138.453 10.956 9.866 8% 7% Pennsylvania Puerto Rico 8 2 25.00% 4 3 0 75% 0% 34 20 4,907 1,562 Tennessee 58.82% 891 32% 18% West Virginia 21 11 52.38% 838 109 702 13% 84% **TOTALS** 15,895 14,226 199 104 52.26% 161,615 10% 9%

203,057

23,360

19,572

12%

10%

Low Income Verification Results (WC Docket Nos. 11-42, 03-109; CC Docket No. 96-45) - 2008

| STATE | Number of ETCs in 3Q2008 | Total ETCs Submitting Results | Percent Submitting | Subscribers Surveyed | Number Found Ineligible (includes subscribers who failed to respond) | Percent Deemed Ineligible (includes subscribers who failed to respond) |
|--------------------------|--------------------------|----------------------------------|-----------------------|-------------------------|---|--|
| | | FEDERA | L DEFAULT STATI | | | |
| American Samoa | 3 | 3 | 100.00% | 154 | 5 | 3% |
| Delaware | 2 | 1 | 50.00% | 250 | 204 | 82% |
| Hawaii | 4 | 4 | 100.00% | 313 | 84 | 27% |
| Iowa | 257 | 201 | 78.21% | 7,525 | 2,569 | 34% |
| Indiana | 53 | 48 | 90.57% | 2,882 | 1,091 | 38% |
| Louisiana | 34 | 30 | 88.24% | 4,473 | 903 | 20% |
| New Hampshire | 13 | 13 | 100.00% | 543 | 208 | 38% |
| North Dakota | 43 | 32 | 74.42% | 7,696 | 1,533 | 20% |
| Northern Mariana Islands | 3 | 2 | 66.67% | 1,270 | 0 | 0% |
| South Dakota | 49 | 37 | 75.51% | 3,001 | 1,350 | 45% |
| TOTALS | 461 | 371 | 80.48% | 28,107 | 7,947 | 28% |
| | CTATE MA | NDATES ETCs TO FOL | LOW FEDERAL VE | DIFICATION DROCE | DURES | |
| Arkansas | 33 | 25 | 75.76% | 4,643 | 1,239 | 27% |
| New York | 57 | 46 | 80.70% | 5.008 | 1.091 | 22% |
| North Carolina | 30 | 13 | 43.33% | 25,360 | 12.174 | 48% |
| TOTALS | 120 | 84 | 70.00% | 35.011 | 14.504 | 40% |
| TOTALS | 120 | 04 | 70.00% | 33,011 | 14,504 | 4170 |
| STAT | TE MANDATES THEIR OW | N VERIFICATION PRO | CEDURES AND RE | QUIRES ETCs TO SU | IBMIT RESULTS TO US | AC |
| Alabama | 43 | 9 | 20.93% | 1,990 | 1,130 | 57% |
| Arizona | 22 | 12 | 54.55% | 1,241 | 767 | 62% |
| Kentucky | 32 | 10 | 31.25% | 12,908 | 3,570 | 28% |
| Pennsylvania | 41 | 25 | 60.98% | 2,541 | 573 | 23% |
| Puerto Rico | 9 | 2 | 22.22% | 5 | 4 | 80% |
| Tennessee | 35 | 16 | 45.71% | 4,306 | 1,296 | 30% |
| West Virginia | 21 | 8 | 38.10% | 234 | 195 | 83% |
| TOTALS | 203 | 82 | 40.39% | 23,225 | 7,535 | 32% |
| | | | | | | |
| GRAND TOTALS | 784 | 537 | 68.49% | 86,343 | 29,986 | 35% |

Low Income Verification Results (WC Docket Nos. 11-42, 03-109; CC Docket No. 96-45) - 2009

| STATE | Number of ETCs in 3Q2009 | Total ETCs Submitting Results | Percent Submitting | Subscribers Surveyed | Number Found Ineligible (includes subscribers who failed to respond) | Percent Deemed Ineligible (includes subscribers who failed to respond) |
|--------------------------|--------------------------|-------------------------------|--------------------|-------------------------|--|--|
| | | | FEDERAL DEFAULT | STATES | | |
| American Samoa | 3 | 1 | 33.33% | 0 | 0 | N/A |
| Delaware | 3 | 2 | 66.67% | 281 | 161 | 57% |
| Hawaii | 4 | 4 | 100.00% | 305 | 68 | 22% |
| Iowa | 260 | 201 | 77.31% | 7598 | 2354 | 31% |
| Indiana | 53 | 50 | 94.34% | 2013 | 697 | 35% |
| Louisiana | 39 | 36 | 92.31% | 2939 | 747 | 25% |
| Northern Mariana Islands | 3 | 3 | 100.00% | 1555 | 0 | 0% |
| North Dakota | 40 | 35 | 87.50% | 7668 | 1079 | 14% |
| New Hampshire | 14 | 12 | 85.71% | 548 | 187 | 34% |
| South Dakota | 46 | 44 | 95.65% | 3189 | 1644 | 52% |
| TOTALS | 465 | 388 | 83.44% | 26,096 | 6,937 | 27% |
| | | | | | | |
| | | STATE MANDATES ET | | | | T |
| Arkansas | 33 | 27 | 81.82% | 7460 | 1948 | 26% |
| North Carolina | 39 | 14 | 35.90% | 12614 | 2212 | 18% |
| New York | 61 | 45 | 73.77% | 261674 | 33685 | 13% |
| TOTALS | 133 | 86 | 64.66% | 281,748 | 37,845 | 13% |
| | CTATE MANDAT | ES THEIR OWN VERIEIC | TION PROCEDURES | ND BEOUIDES ETC. | TO SUBMIT RESULTS TO USA | ć |
| Alabama | 54 | 24 | 44.44% | 3123 | 1383 | 44% |
| Arizona | 22 | 13 | 59.09% | 1855 | 664 | 36% |
| Kentucky | 34 | 13 | 38.24% | 15356 | 4170 | 27% |
| Pennsylvania | 44 | 25 | 56.82% | 3304 | 759 | 23% |
| Puerto Rico | 9 | 1 | 11.11% | 11 | 8 | 73% |
| Tennessee | 40 | 20 | 50.00% | 4196 | 833 | 20% |
| West Virginia | 24 | 9 | 37.50% | 390 | 177 | 45% |
| TOTALS | 227 | 105 | 46.26% | 28,235 | 7,994 | 28% |
| | | | | | | |
| GRAND TOTALS | 825 | 579 | 70% | 336,079 | 52,776 | 16% |

Low Income Verification Results (WC Docket Nos. 11-42, 03-109; CC Docket No. 96-45) - 2010

| STATE | Number of ETCs in 2Q2010 | Total ETCs Submitting Results | Percent Submitting | Subscribers Surveyed | Number Found Ineligible (includes subsribers who failed to respond) | Percent Deemed Ineligible (includes subscribers who failed to respond) |
|--------------------------|--------------------------|----------------------------------|--------------------|-------------------------|---|--|
| FEDERAL DEFAULT | | | | | | |
| American Samoa | 3 | 1 | 33.33% | 3 | 3 | 100% |
| Delaware | 3 | 2 | 66.67% | 490 | 263 | 54% |
| Hawaii | 4 | 4 | 100.00% | 306 | 44 | 14% |
| Iowa | 263 | 211 | 79.62% | 7647 | 2205 | 29% |
| Indiana | 50 | 43 | 82.69% | 2053 | 764 | 37% |
| Louisiana | 47 | 40 | 83.33% | 4018 | 1148 | 29% |
| Northern Mariana Islands | 3 | 3 | 100.00% | 1557 | 0 | 0% |
| North Dakota | 38 | 33 | 84.62% | 6834 | 1254 | 18% |
| New Hampshire | 14 | 12 | 85.71% | 745 | 262 | 35% |
| South Dakota | 42 | 41 | 93.18% | 2925 | 1216 | 42% |
| TOTALS | 467 | 390 | 83.51% | 26,578 | 7,159 | 27% |
| | | | | | | |
| | | STATE MANDATES ETC | | | | |
| Arkansas | 37 | 30 | 81.08% | 8274 | 2353 | 28% |
| North Carolina | 47 | 21 | 44.68% | 9033 | 1069 | 12% |
| New York | 64 | 40 | 61.54% | 5956 | 1095 | 18% |
| TOTALS | 148 | 91 | 61.49% | 23,263 | 4,517 | 19% |
| | OTATE MANDATE | O THEIR OWN VERIEION | TION PROCEDURES A | ND DECLUDED ETC. | TO CURNIT DECLUTO TO UCA | |
| Alabama | | | | | TO SUBMIT RESULTS TO USA | |
| Alabama | 63 | 41 | 65.08% | 5773 | 1956 | 34% 29% |
| Arizona | 44 | 24 | 57.14% 54.55% | 2630 2512 | 759 382 | 15% |
| Pennsylvania | 24 | 11 | 54.55% 44.00% | 2512 614 | 382 | 54% |
| West Virginia TOTALS | 152 | 88 | 44.00% 57.89% | | | 30% |
| TOTALS | 152 | 00 | 37.69% | 11,529 | 3,427 | 30% |
| GRAND TOTALS | 300 | 179 | 59.67% | 61,370 | 15,103 | 25% |



Via Electronic Mail

January 23, 2012

Sharon Gillett Chief, Wireline Competition Bureau Federal Communications Commission 445 12th Street, SW Washington, DC 20554

Re: Historic Low Income Support Amounts 2000- 2011 (WC Docket Nos. 11-42, 03-109; CC Docket No. 96-45)

Dear Ms. Gillett:

This letter provides information concerning the Lifeline, Link Up and Toll Limitation Service (TLS) Support claims submitted to USAC by eligible telecommunications carriers (ETCs) on FCC Form 497.

State-Specific Low Income Support

Attachment 1 shows Low Income support, as well as number of subscribers, claimed by ETCs from 2008 through September 2011.

Low Income Support by Mechanism

Attachment 2 shows Lifeline, Link Up and TLS support, as well as number of subscribers, claimed by ETCs from 2005 through September 2011.

Tribal Support

Attachment 3 shows Tribal Lifeline and Link Up support, as well as number of subscribers, claimed by ETCs from 2000 through September 2011.

Please do not hesitate to contact me with any questions.

Sincerely,

//s//

Karen Majcher,

Vice President High Cost and Low Income Division

Attachments

 ${\bf Attachment~1}$ Low Income Support and Subscriber Claims for 2008 through September 2011 by State 1

| | 2008 Subscribers | 2008 Support | 2009 Subscribers | 2009 Support | 2010 Subscribers | 2010 Support | 2011 Subscribers | 2011 Support |
|----------------------|---------------------|---------------|---------------------|-----------------------------|---------------------|-----------------|---------------------|-----------------|
| ALASKA | 56,430 | \$20,968,889 | 65,798 | \$24,928,729 | 69,641 | \$26,669,523 | 67,391 | \$19,321,518 |
| ALABAMA | 72,184 | \$10,530,664 | 136,342 | \$19,933,415 | 266,963 | \$41,694,906 | 284,405 | \$28,218,623 |
| ARKANSAS | 29,719 | \$3,191,147 | 32,912 | \$4,047,269 | 83,083 | \$12,492,701 | 226,357 | \$25,372,541 |
| AMERICAN SAMOA | 628 | \$62,839 | 640 | \$64,350 | 668 | \$67,026 | 475 | \$54,027 |
| ARIZONA | 77,272 | \$21,760,758 | 77,621 | \$21,778,495 | 75,544 | \$20,896,397 | 80,484 | \$16,687,557 |
| CALIFORNIA | 2,309,555 | \$224,711,454 | 1,910,436 | \$195,819,471 | 1,698,058 | \$174,632,463 | 1,568,440 | \$121,135,059 |
| COLORADO | 25,959 | \$3,165,625 | 23,892 | \$2,909,349 | 19,237 | \$2,344,096 | 18,143 | \$1,649,665 |
| CONNECTICUT | 43,516 | \$4,298,411 | 52,649 | \$5,354,022 | 78,054 | \$8,219,947 | 102,942 | \$8,248,946 |
| DISTRICT OF COLUMBIA | 7,237 | \$645,838 | 12,048 | \$1,070,760 | 21,347 | \$1,935,937 | 37,094 | \$2,502,309 |
| DELAWARE | 1,984 | \$198,757 | 5,876 | \$655,633 | 15,301 | \$1,794,450 | 25,363 | \$2,240,011 |
| FLORIDA | 215,587 | \$26,428,328 | 592,434 | \$72,727,084 | 695,813 | \$88,629,338 | 920,495 | \$83,341,901 |
| GEORGIA | 100,201 | \$13,032,349 | 269,955 | \$33,554,835 | 386,085 | \$49,965,565 | 555,944 | \$54,144,970 |
| GUAM | 2,401 | \$312,007 | 2,399 | \$305,427 | 2,295 | \$289,298 | 2,002 | \$183,618 |
| HAWAII | 4,544 | \$493,490 | 5,143 | \$545,170 | 4,730 | \$484,695 | 4,308 | \$330,332 |
| IOWA | 55,995 | \$5,208,776 | 49,235 | \$4,323,678 | 44,337 | \$3,861,238 | 49,559 | \$3,426,078 |
| IDAHO | 28,290 | \$3,541,046 | 28,220 | \$3,543,791 | 27,812 | \$3,517,895 | 26,472 | \$2,523,293 |
| ILLINOIS | 107,715 | \$9,772,329 | 125,121 | \$13,572,765 | 350,872 | \$35,755,014 | 569,635 | \$48,561,277 |
| INDIANA | 55,301 | \$5,410,186 | 51,013 | \$4,909,322 | 44,720 | \$4,267,512 | 79,214 | \$6,264,206 |
| KANSAS | 26,737 | \$3,010,832 | 27,971 | \$3,159,348 | 36,967 | \$4,523,430 | 54,680 | \$5,236,785 |
| KENTUCKY | 65,034 | \$7,869,872 | 67,017 | \$8,676,359 | 78,169 | \$12,166,125 | 66,259 | \$6,567,693 |
| LOUISIANA | 37,612 | \$4,414,894 | 68,662 | \$10,262,498 | 226,222 | \$36,161,622 | 593,155 | \$68,601,415 |
| MASSACHUSETTS | 91,466 | \$10,892,730 | 176,475 | \$21,002,287 | 218,545 | \$25,942,724 | 243,019 | \$21,570,296 |
| MARYLAND | 5,697 | \$676,726 | 8,525 | \$1,002,376 | 89,504 | \$11,234,416 | 231,607 | \$21,370,290 |
| MAINE | 64,747 | \$8,086,797 | 60,545 | | 68,682 | \$8,325,118 | 88,443 | \$7,962,016 |
| MICHIGAN | 114,398 | \$12,615,277 | 267,577 | \$7,443,674 \$30,091,902 | 498,710 | \$56,555,394 | 590,865 | \$49,560,695 |
| | | | | | | | | |
| MINNESOTA | 73,123 | \$7,849,853 | 66,776 | \$7,033,972 | 62,021 | \$6,376,621 | 57,568 | \$4,467,643 |
| MISSOURI | 71,029 | \$8,029,118 | 71,219 | \$8,334,475 | 92,735 | \$11,418,627 | 185,650 | \$20,292,844 |
| NORTHERN MARIANA IS | 1,277 | \$139,404 | 1,524 | \$163,870 | 1,699 | \$181,045 | 1,847 | \$173,926 |
| MISSISSIPPI | 58,304 | \$7,869,308 | 69,613 | \$9,904,832 | 87,244 | \$13,627,054 | 232,606 | \$24,476,629 |
| MONTANA | 17,255 | \$4,138,316 | 16,016 | \$3,884,669 | 15,408 | \$3,761,504 | 14,791 | \$2,755,365 |
| NORTH CAROLINA | 126,000 | \$15,135,609 | 259,395 | \$32,520,435 | 471,162 | \$61,300,717 | 559,220 | \$50,752,752 |
| NORTH DAKOTA | 20,570 | \$3,487,206 | 18,868 | \$3,156,747 | 16,635 | \$2,623,206 | 14,713 | \$1,634,056 |
| NEBRASKA | 20,563 | \$2,350,590 | 19,280 | \$2,154,775 | 16,752 | \$1,861,690 | 14,664 | \$1,250,360 |
| NEW HAMPSHIRE | 5,439 | \$528,925 | 7,428 | \$777,360 | 13,635 | \$1,513,012 | 18,556 | \$1,563,014 |
| NEW JERSEY | 108,648 | \$12,868,944 | 128,170 | \$15,120,247 | 198,251 | \$24,952,919 | 327,951 | \$29,539,520 |
| NEW MEXICO | 76,075 | \$15,103,654 | 72,439 | \$14,641,590 | 67,938 | \$13,724,784 | 65,386 | \$10,271,616 |
| NEVADA | 30,345 | \$2,745,527 | 32,076 | \$2,846,873 | 35,200 | \$3,159,128 | 54,524 | \$3,973,652 |
| NEW YORK | 309,769 | \$35,926,564 | 511,819 | \$59,941,216 | 815,337 | \$95,853,529 | 1,077,789 | \$95,472,072 |
| OHIO | 279,260 | \$31,454,105 | 329,084 | \$36,396,203 | 539,983 | \$59,946,553 | 623,997 | \$52,545,915 |
| OKLAHOMA | 185,221 | \$62,805,800 | 198,132 | \$70,242,170 | 214,517 | \$81,273,252 | 277,754 | \$88,117,569 |
| OREGON | 46,020 | \$5,687,198 | 44,587 | \$5,495,311 | 46,841 | \$5,732,550 | 50,944 | \$4,984,841 |
| PENNSYLVANIA | 144,489 | \$14,988,775 | 219,015 | \$22,937,531 | 325,065 | \$35,022,715 | 394,488 | \$31,942,625 |
| PUERTO RICO | 187,776 | \$23,425,160 | 236,282 | \$28,813,224 | 325,909 | \$40,002,123 | 455,752 | \$42,733,479 |
| RHODE ISLAND | 30,748 | \$3,667,486 | 28,512 | \$3,398,531 | 25,507 | \$3,036,522 | 25,180 | \$2,395,558 |
| SOUTH CAROLINA | 43,939 | \$6,144,691 | 60,559 | \$9,286,348 | 68,325 | \$10,953,674 | 96,075 | \$9,595,688 |
| SOUTH DAKOTA | 19,381 | \$4,230,610 | 15,669 | \$3,342,131 | 12,152 | \$2,210,268 | 9,280 | \$969,110 |
| TENNESSEE | 86,103 | \$10,895,240 | 239,156 | \$30,330,073 | 342,953 | \$42,766,711 | 409,539 | \$36,974,566 |
| TEXAS | 906,377 | \$104,492,124 | 882,831 | \$101,596,172 | 854,813 | \$101,058,216 | 859,418 | \$74,517,798 |
| UTAH | 29,982 | \$3,810,102 | 29,741 | \$3,811,995 | 29,062 | \$3,724,614 | 29,753 | \$2,879,131 |
| VIRGINIA | 25,259 | \$2,865,896 | 126,100 | \$14,374,334 | 187,565 | \$21,407,861 | 250,352 | \$21,481,610 |
| VIRGIN ISLANDS | 534 | \$72,525 | 557 | \$73,225 | 622 | \$83,319 | 832 | \$81,986 |
| VERMONT | 25,817 | \$3,092,108 | 23,147 | \$2,788,661 | 21,370 | \$2,552,867 | 19,505 | \$1,748,427 |
| WASHINGTON | 108,222 | \$16,280,379 | 114,464 | \$17,503,452 | 117,306 | \$16,718,705 | 159,424 | \$15,988,682 |
| WISCONSIN | 83,885 | \$9,077,011 | 83,385 | \$9,261,226 | 129,596 | \$15,119,696 | 188,554 | \$16,361,478 |
| WEST VIRGINIA | 5,540 | \$647,341 | 10,213 | \$1,196,626 | 45,103 | \$5,921,110 | 94,314 | \$9,701,488 |
| WYOMING | 5.019 | \$729.646 | 3,331 | \$468.965 | 3.278 | \$453.652 | 2,974 | \$309.621 |
| GRAND TOTAL | 6,732,180 | \$821,839,236 | 8,037,889 | \$1.013,479,248 | 10,285,343 | \$1,320,765,074 | 13.060.151 | \$1,267,852,362 |
| OWARD TOTAL | U./34.10U | 5041.037.430 | 0.03/.009 | #1.U1J.4/7.440 | 10.403.343 | #1.540.7U3.U74 | 12.000.131 | 01.407.004.304 |

¹This data shows claims as of November 18, 2011, which includes late-filed claims and revisions. Accordingly, these numbers may not match exactly subscriber numbers an support claimed for the same period reported in the Universal Service Monitoring Report, which used a snapshot of the data that might not include all late-filed claims and revisions.

| Attachment 2 | | | | | | | | | |
|--|----------------------------|--------------|--------------|-----------------|--|--|--|--|--|
| Low Income Support and Subscriber Claims from 2005 through September 2011 ¹ | | | | | | | | | |
| | Lifeline Link Up TLS Total | | | | | | | | |
| Subscribers 2005 | 7,063,174 | 761,986 | 4,279,870 | | | | | | |
| Support Claimed 2005 | \$761,256,818 | \$34,502,959 | \$6,215,071 | \$801,974,848 | | | | | |
| Subscribers 2006 | 6,920,958 | 1,654,454 | 4,336,135 | | | | | | |
| Support Claimed 2006 | \$765,482,372 | \$32,700,716 | \$8,884,971 | \$807,068,059 | | | | | |
| Subscribers 2007 | 6,943,351 | 1,494,016 | 4,605,696 | | | | | | |
| Support Claimed 2007 | \$783,331,556 | \$31,391,328 | \$8,514,404 | \$823,237,288 | | | | | |
| Subscribers 2008 | 6,732,180 | 1,627,090 | 4,609,849 | | | | | | |
| Support Claimed 2008 | \$775,944,806 | \$37,260,207 | \$8,634,223 | \$821,839,236 | | | | | |
| Subscribers 2009 | 8,037,889 | 1,861,964 | 5,696,264 | | | | | | |
| Support Claimed 2009 | \$956,222,583 | \$48,297,520 | \$8,959,145 | \$1,013,479,248 | | | | | |
| Subscribers 2010 | 10,285,343 | 2,642,487 | 6,408,753 | | | | | | |
| Support Claimed 2010 | \$1,220,697,250 | \$77,548,359 | \$22,519,465 | \$1,320,765,074 | | | | | |
| Subscribers 2011 (9 months) | 13,060,151 | 2,746,732 | 3,387,838 | | | | | | |
| Support Claimed 2011 (9 months) | \$1,171,220,297 | \$87,860,375 | \$8,771,690 | \$1,267,852,362 | | | | | |

¹This data shows claims as of November 18, 2011, which includes late-filed claims and revisions. Accordingly, these numbers may not match exactly subscriber numbers and support claimed for the same period reported in the Universal Service Monitoring Report, which used a snapshot of the data that might not include all late-filed claims and revisions.

 ${\bf Attachment~3}$ Tribal Lifeline and Link Up Support and Subscriber Claims 2000 through September ${\bf 2011}^1$

| Year | Tier 4 | Tier 4 Support | Tribal Link Up | Tribal Link Up |
|------|-------------|----------------|----------------|----------------|
| | Subscribers | | Subscribers | Support |
| 2000 | 17,923 | \$522,394 | 2,038 | \$30,380 |
| 2001 | 52,643 | \$6,960,051 | 23,354 | \$474,647 |
| 2002 | 111,347 | \$17,954,808 | 29,903 | \$699,618 |
| 2003 | 146,225 | \$24,166,718 | 22,683 | \$515,383 |
| 2004 | 176,027 | \$30,501,778 | 42,003 | \$1,230,497 |
| 2005 | 234,023 | \$45,123,651 | 90,070 | \$2,787,739 |
| 2006 | 287,391 | \$61,524,148 | 100,956 | \$2,868,657 |
| 2007 | 327,866 | \$73,148,232 | 111,851 | \$3,575,477 |
| 2008 | 350,071 | \$80,922,416 | 117,562 | \$6,578,136 |
| 2009 | 371,473 | \$88,088,184 | 110,940 | \$7,485,224 |
| 2010 | 383,041 | \$92,929,664 | 125,993 | \$9,789,318 |
| 2011 | 444,515 | \$84,188,619 | 184,803 | \$14,292,714 |

¹ This data shows claims as of December 7, 2011, which includes late-filed claims and revisions. Accordingly, these numbers may not match exactly subscriber numbers and support claimed for the same period reported in the Universal Service Monitoring Report, which used a snapshot of the data that might not include all late-filed claims and revisions.